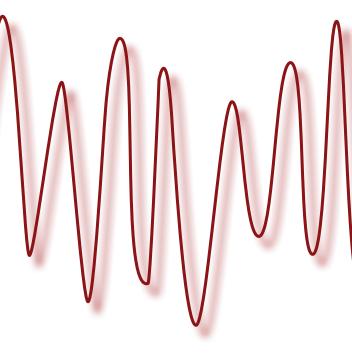
Examining Child and Parent Anxiety During the **Ambulatory Surgical Process:**

European Healthcare Design | June 12, 2018 Deborah Wingler, PhD, MSD-HHE, EDAC Lynn D. Martin, M.D., M.B.A Anjali Joseph, PhD, EDAC

Anxiety Coping

A Comparison of Using the Induction Room vs. Operating Room for Anesthetic Induction



Introduction

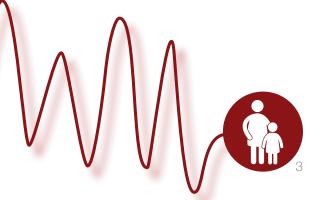


Truth In Numbers

3.2 million children under the age of 15 received anesthetic induction for outpatient surgery in 2006. (Rabbitts et al., 2010)

300% increase in the number of surgical visits to ambulatory surgery centers from 1996-2006. (Cullen, Hall, & Golosinskiy, 2009)

60% of all children experience significant psychological and/or physiological manifestations of anxiety (Kain & Mayes, 1996)



The Challenge



preoperative phase can be especially stressful (Kain & Mayes, 1996; Lander & Warnock, 1999)

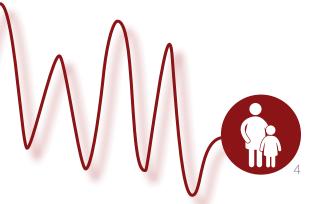
behavioral prohibitive Kain, Wang, Caldwell-Andrews, et al., 2006)

alone

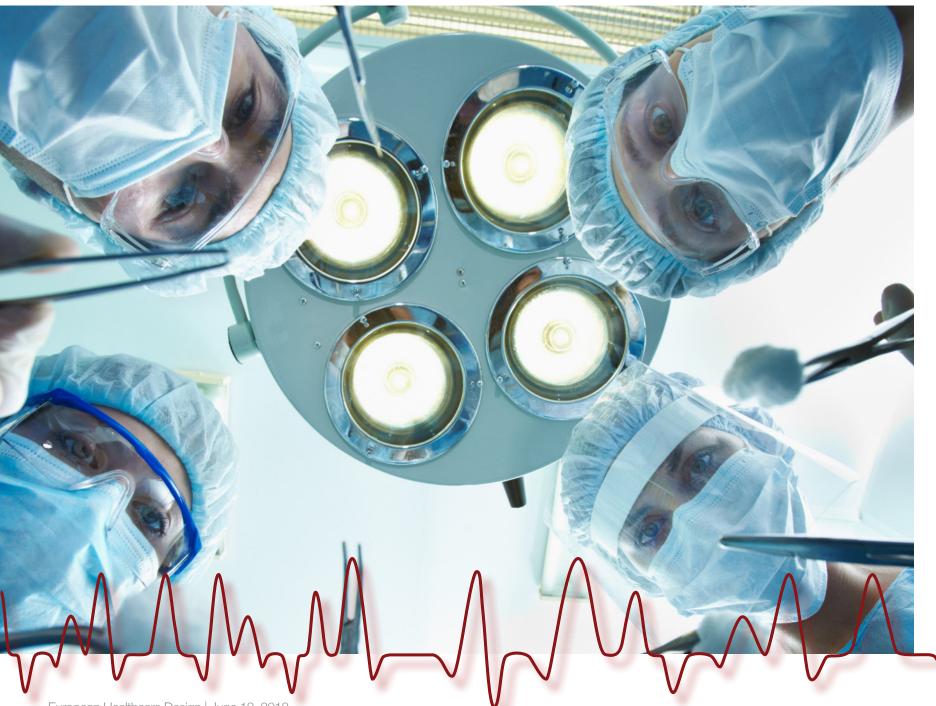
(Kain, Caldwell-Andrews, & Krivutza, 2004)

preoperative preparation programs are the *time-intensive* and *cost-*

the overwhelming majority of children in the U.S. are induced in the operating room



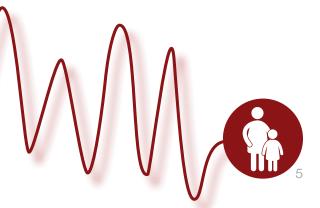
The Challenge



children are not prepared for how **frightening** the physical environment of the operating room is (Sjöberg et al., 2015)

induction rooms can provide a *calm environment* that is removed from the imposing environment of the operating room (Torkii et al., 2005)

lack of evidence investigated the effect of using an induction room vs. the operating room (Soni & Thomas, 1989)



The Challenge



the majority of evidence collected to date has focused on *retrospective* data that is garnered using *adult proxies*' (Söderbäck, Coyne, & Harder, 2011)

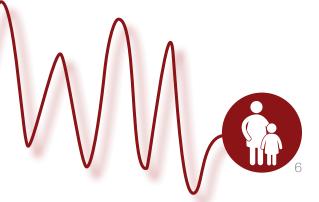
retrospective data inserts biases associated with *participant recall* and lacks *ecological validity* (Stone, Shiffman, Atienza, & Nebeling, 2007)

adult proxies' *representation*

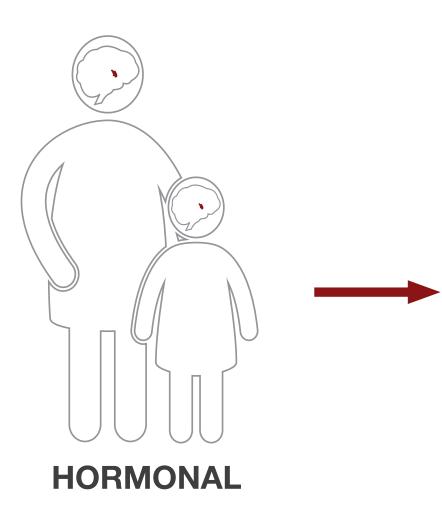
(Nilsson et al., 2013)

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can be an **unreliable** of the child's actual



More than Feelings



neuro-endocrine hormones (e.g. cortisol) are released from the hypothalamic pituitary-adrenal axis

METABOLIC

leads to increases in metabolic functions, such as heart rate and sympathetic skin response

IMMUNOLOGICAL

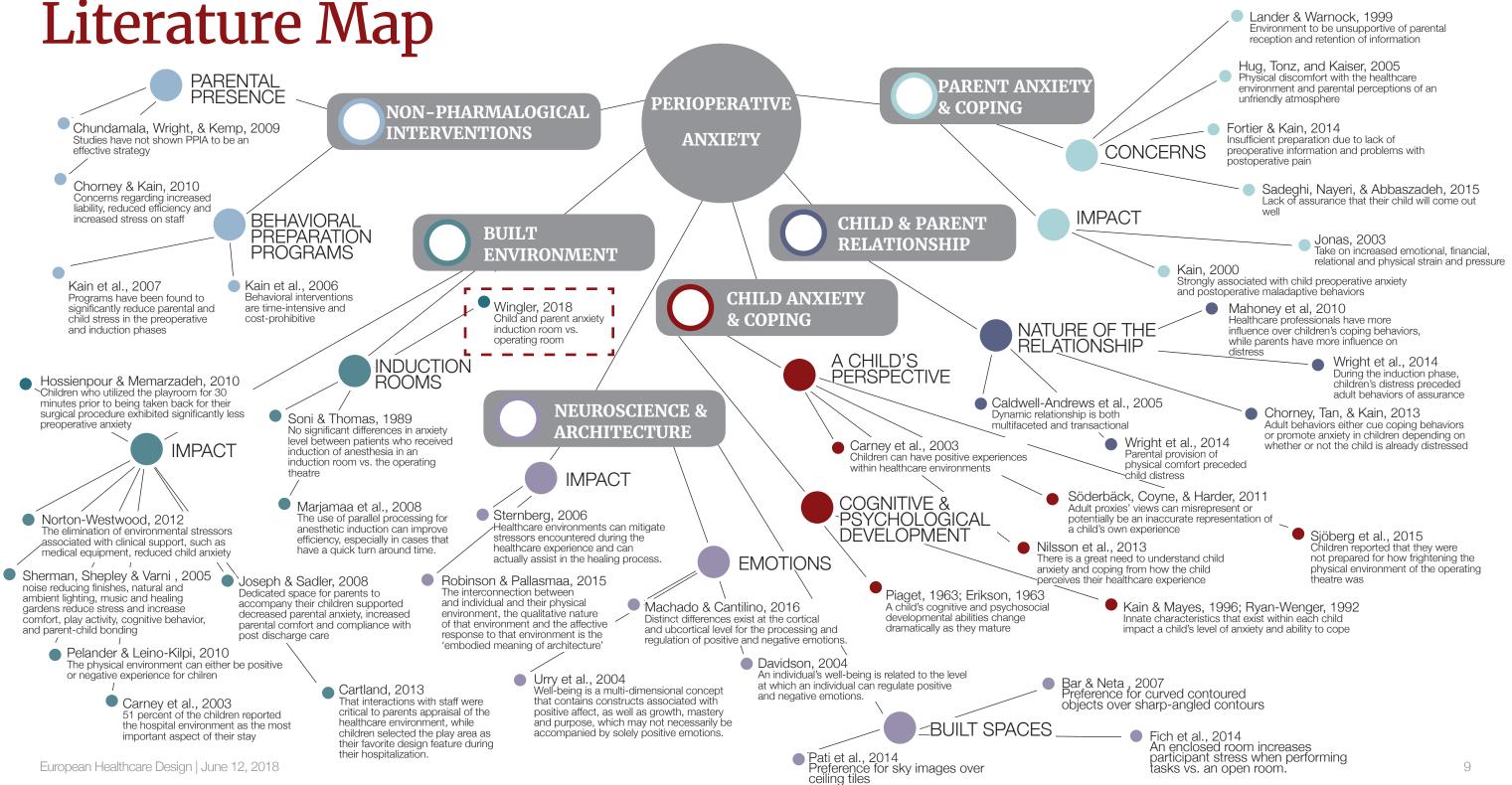
metabolic increase can negatively affect the child's physical ability to heal post-surgery



Literature Review



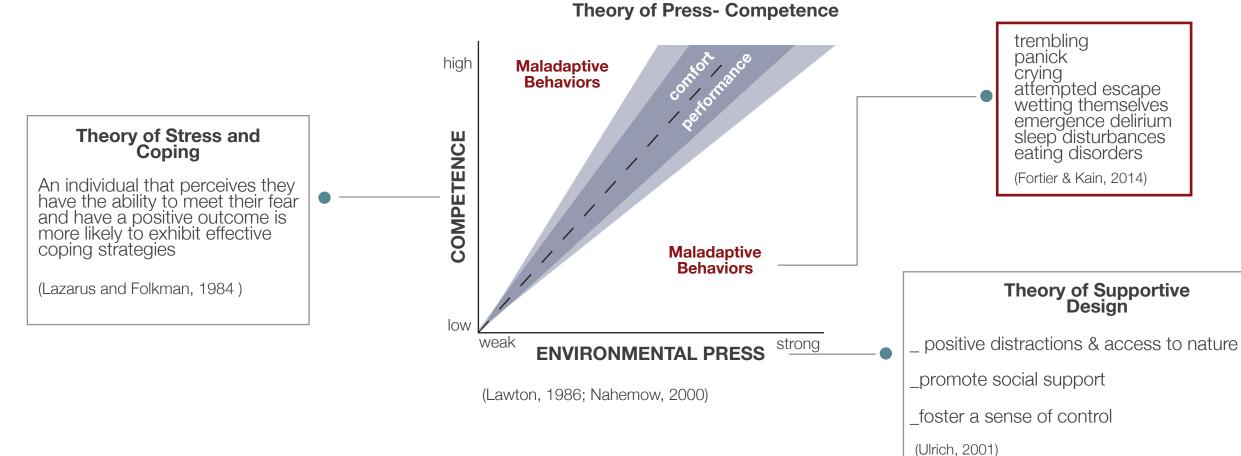
Literature Map



Research Design



Theoretical Foundation



Methodological Overview

RESEARCH DESIGN

Case Study: multiple-case study embedded with multiple units of analysis

Primary Unit of Analysis:

ambulatory surgical environment

Embedded Units of Analysis:

child

parent (Yin, 2014)

METHODOLOGICAL APPROACH

Ecological Momentary Assessment: collects multiple, repeated assessments in real-time of a participant's momentary state in their natural environment (Stone, Shiffman, Atienza, & Nebeling, 2007)

GENERAL ANALYTIC STRATEGY

Time-series Analysis: in the form of chronological sequences

Comparative Case Analysis: Used To establish theoretical replication (Yin, 2014)

Sampling Strategy

EMBEDDED UNITS OF ANANYSIS

Child and Parents: Purposive sampling

Criteria:

Child | 6-12 **Parent** above 18 accompanying the child **Surgery** | tonsillectomies & adenoidectomies

Exclusion: children with a known anxiety spectrum disorders and adolescents (Singleton & Straits, 2010)

ECOLOGICAL MOMENTARY ASSESSMENT

Population of moments: time-based, variableinterval, random sampling strategy utilizing stratified sampling (Stone, Shiffman, Atienza, & Nebeling, 2007)

preoperative, Strata:

postoperative (Stone, Shiffman, Atienza, & Nebeling, 2007)

Prompt: random times within each of the strata (Stone, Shiffman, Atienza, & Nebeling, 2007)

intraoperative and

Research Questions & Propositions

- **RQ1:** How does the physical environment of ambulatory surgery centers effect perioperative anxiety in children who are undergoing a surgical procedure and their parent(s), respectively?
 - P1: Features within the physical environment, which foster a sense of control, provide access to nature and positive distractions and promote social support, will reduce perioperative anxiety in children and their parent(s), respectively. (Ulrich, 2001)

Research Questions & Propositions

- **RQ2:** Does the use of an induction room vs. the operating room for anesthetic induction during the preoperative phase of the ambulatory surgical process effect child and parent perioperative anxiety, respectively?
 - **P2:** Children who are induced in induction rooms and their parent(s) will exhibit less anxiety during induction than children who are induced in the operating OR and their parent(s). (Soni & Thomas, 1989; Torkii et al., 2005)

Methods

DEMOGRAPHIC CHARACTERISTICS						
MEASURE	METHOD	INSTRUMENT				
Trait anxiety	Survey	State-Trait Anxiety Inventory Child Scale: 1-3 Parent Scale: 1-4	I worry about making mistakes Hardly-ever Sometimes Often 	I feel pleasant Almost Never Sometimes O Often Almost Always		
Surgical naivety	Survey	Demographic Questionnaire Scale: 1-10	Has your child had any previous sur O yes O no	geries?		
Preoperative preparation	Survey	Demographic Questionnaire Scale: 1-10				
Age	Survey	Demographic Questionnaire Scale: 1-10	How old is your child? 6 7-8 9-10			
Person participating with Child	Survey	Demographic Questionnaire Scale: 1-10	How are you related to the child Father Mother Grandparent	?		
Number accompanying Child	Survey	Demographic Questionnaire Scale: 1-10	O Other			

Methods

		PERIOPERATI		
RESPONSE	MEASURE	METHOD	INSTRUMENT	
Physiological	Electrodermal Activity (EDA)	Non-invasive Device	Empatica E4 Scale: 1-14	
Psychological	Momentary Anxiety (MA)	Survey	Visual Analog Scale Scale: 1-10	Not at all Worst anxious A little Medium A lot imaginable 0 1 2 3 4 5 6 7 8 9 10
	Environmetal Anxiety (EA)	Survey	Visual Analog Scale Scale: 1-10	Not at all Worst anxious A little Medium A lot imaginable 0 1 2 3 4 5 6 7 8 9 10
Neural	Neural Activity	Non-invasive Devices	Emotiv Insight Scale: 1-10	AF4 PZ AF3 T7



		BUILT ENVIRONMENT	
ENVIRONMENT	MEASURE	METHOD	INSTRUMENT
Ambulatory Surgical	Context	Archival Records	Floor Plans
	Context	Semi-Structured Interviews	Interview Script
DiscreteEnvironments	Context	Environmental Assessment	ASPECT (modifie Scale: 1-6
	Perception of Design Features	Photo Elicitation	Photo Questior Scale: LA 1-5; A 1
	Spatial location	Non-participant observations	Observation Lc

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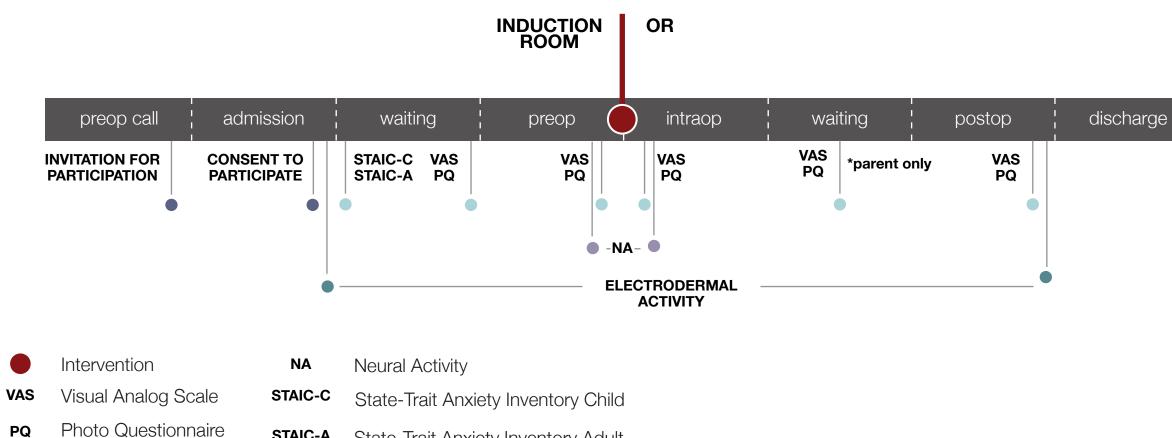
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Protocol



STAIC-A State-Trait Anxiety Inventory Adult home

Case 1 Findings



Seattle Children's Bellevue Clinic and Surgery Center

Year Built: 2010

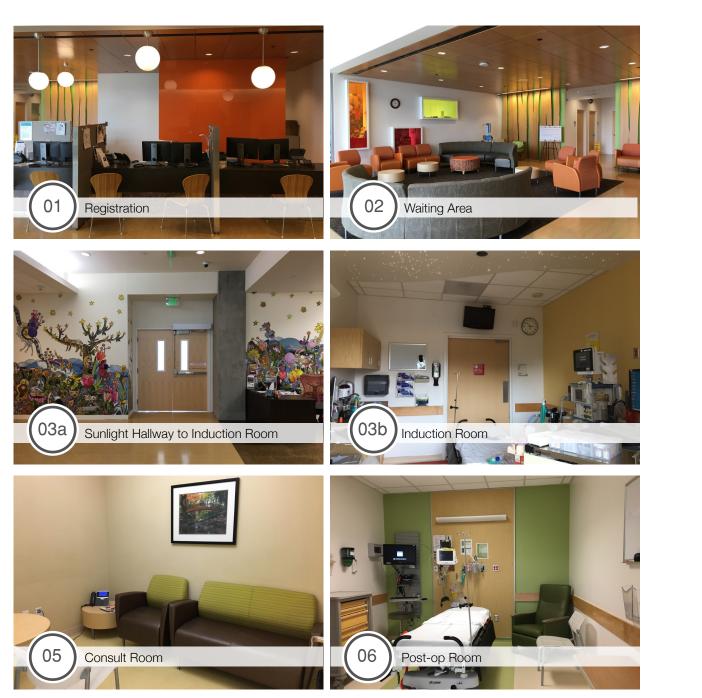
Architect: NBBJ

Size: 80,000 SF

Surgical Procedures: 4,062 per year

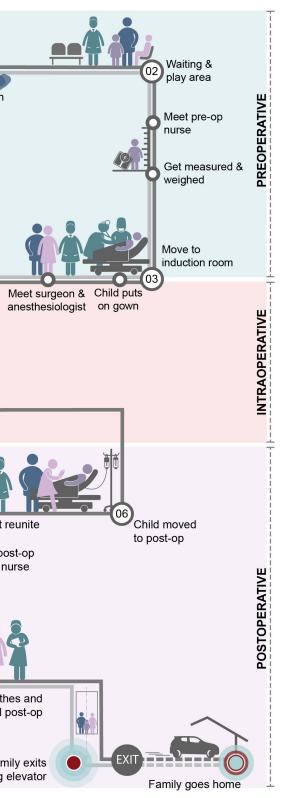
Surgical Suite: 4 ORs, 8 inductior rooms, 14 postoperative rooms





The journey... Registration Parent ENTER Child Child goes into OR Anesthetic t d induction Parents wait in consult room or cafeteria Surgeon gives update to parents Child & parent reunite Parents receive post-op instructions from nurse Œ Parent goes to pharmacy Patient changes clothes and parents recieve final post-op instructions Family exits using elevator

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N = 50

NUMBER OF DYADS	CHILD	PARENT
9	low	low
7	high	high
6	high	low
3	low	high

Combination of trait anxiety levels for child/parent dyads at Site 1

CHARACTERISTIC

Child age

Child trait anxiety

Parent trait anxiety

Child surgical naivety

Preoperative preparation

Person participating with child

Number accompanying child

Demographic characteristics of children and parents at Site 1

CATEGORY	N (%)
6	5 (20%)
7-8	10 (40%)
9-10	4 (16%)
11-12	6 (24%)
low	13 (52%)
high	12 (48%)
low	15 (60%)
high	10 (40%)
yes	20 (80%)
no	5 (20%)
yes	17 (68%)
no	8 (32%)
Mother	22 (88%)
Father	2 (8%)
Other	1 (4%)
1	8 (32%)
2	13 (52%)
≥3	4 (16%)

Site 1 | Children



Note: *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001 Tests of within-subjects effects for children's mean physiological and psychological responses between discrete environments at Site 1 using one-way repeated measures analysis of variance (ANOVA) and pairwise comparisons **RQ1a:** For children, do physiological or psychological responses differ between discrete environments?



FINDING: Children exhibited significantly more EDA.MAX and EA in the induction room than in the other environmental

Site 1 | Children





FINDING: Features selected by children as anxiety reducing and producing, in combination, were perceived as balancing each other out, creating a fairly neutral environment.

ROOM	POSITIVE DISTRACTION	SOCIAL SUPPORT	SENSE OF CONTROL	CLINICAL SUPPORT	OTHER	TOTAL FEATURES
Waiting	+***	+***	_**		_ N	+***
Induction	+***		+ ^N	_***	+ ^N	_ N
Postoperative		+***		_***	+***	+ ^N

Note: +: Positive effect; -: Negative effect; N-Not significant at 0.05; *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001 Net effect of selected design features on children's perceptions of discrete environments at Site 1 using one-sample z-test for proportions

RQ1b: What perception do children have of selected design features within each discrete environment?

Site 1 | Children

LED Lights & TV provided a sense of fun and home

- Stars are pretty and TV is fun! "
- TV makes you feel like you are at home."

Bed provided a sense of comfort

G Because it (the bed) looks similar to our house."

INDUCTION

88% selected *clinical support*

RQ1c: In what way, do do children perceive design features as anxiety reducing or producing for each discrete environment?

Anesthesia Equipment & Supply Box considered unfamiliar

It looks like the things I don't know about. "

Because they use technology and might hurt for my surgery."

FINDING: LED lights provided a mentally engaging activity that emotionally provided a diversion.

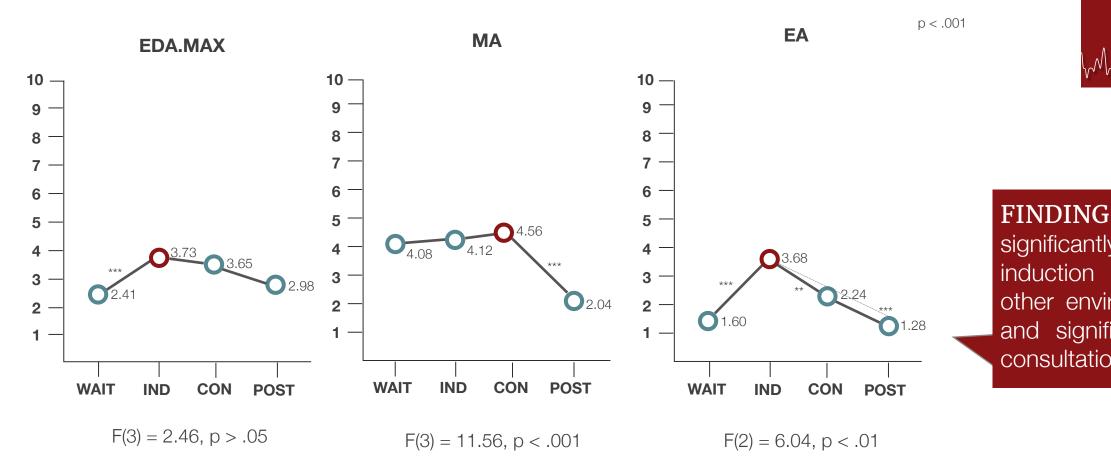
Reducing Producing

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FINDING: Emotionally, clinical support design features contributed to a fear of the unknown.

Site 1 | Parents



Note: *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001 Tests of within-subjects effects for parents' mean physiological and psychological responses between discrete environments at Site 1 using one-way repeated measures analysis of variance (ANOVA) and pairwaise comparisons **RQ1d:** For parents, do physiological or psychological responses differ between discrete environments?



FINDING: Parents exhibited significantly more EA in the induction room than in the other environmental conditions and significantly more MA in consultation than postoperative.

ROOM	POSITIVE DISTRACTION	SOCIAL SUPPORT	SENSE OF CONTROL	CLINICAL SUPPORT	OTHER	TOTAL FEATURES
Waiting	+***	+**	_ N		_ N	+***
I Induction	+***		_ N	***	+ ^N	_ N
Consultation	+**	+*	+ ^N		_ N	+**
Postoperative		+***		_ N	+ ^N	+ ^N

Note: +: Positive effect; -: Negative effect; N-Not significant at 0.05; *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001 Net effect of selected design features on parents' perceptions of discrete environments at Site 1 using one-sample z-test for proportions

RQ1e: What perception do parents have of selected design features within each discrete environment?



FINDING: Parents perceived design features related to social support as having a significantly positive effect.

Site 1 | Parents

LED Lights & TV provided a sense of comfort

Ceiling is relaxing. And, the TV to help my daughter feel distracted while being put to sleep. "

Educational Signage provided a sense of security

Patient identification. Relatable information. Proper equipment and education."

INDUCTION

69% selected *clinical support*

Anesthesia Equipment considered a reminder

6 Reminder of the technical side of the day."

Reminds me my son is about to be put to sleep."

FINDING: Clinical support provided parents with reassurance that their child would be well cared for.

Reducing Producing

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RQ1f: In what way, do do parents perceive design features as anxiety reducing or producing for each discrete environment?



FINDING: Parents acknowledged that functionally the equipment was present to ultimately help their child.

Case 2 Findings



Case 2

Seattle Children's Hospital Main Campus

Year Built: 1979

Year Renovated: 1992

Architect: NBBJ

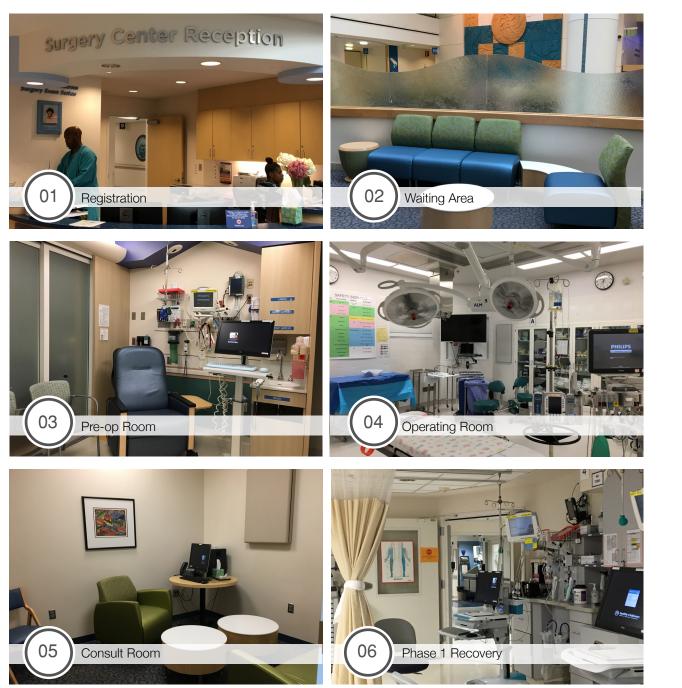
Size Outpatient Services: 170,500 SF

Size Surgical Services: 28,680 SF Surgical Procedures: 10,682 per year

Surgical Suite: 18 ORs, 24 pre/ postoperative rooms, 12 first phase recovery bays

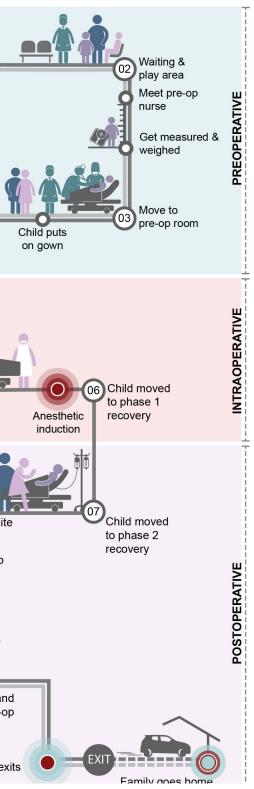






The *journey*... Parent ENTER 01 Registration Child Parent Meet surgeon & dresses to anesthesiologist go in OR Child & parent go into OR Parents wait in consult room or cafeteria 05 Ο Parent takes off OR suit Surgeon gives update to parents Child & parent reunite OParents receive post-op instructions from nurse Ē Parent goes to pharmacy Patient changes clothes and parents recieve final post-op instructions Family exits

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CHARACTERISTIC

Child age

Child trait anxiety

Parent trait anxiety

Child surgical naivety

Preoperative preparation

Person participating with child

Number accompanying child

Demographic characteristics of children and parents at Site 2

N = 28

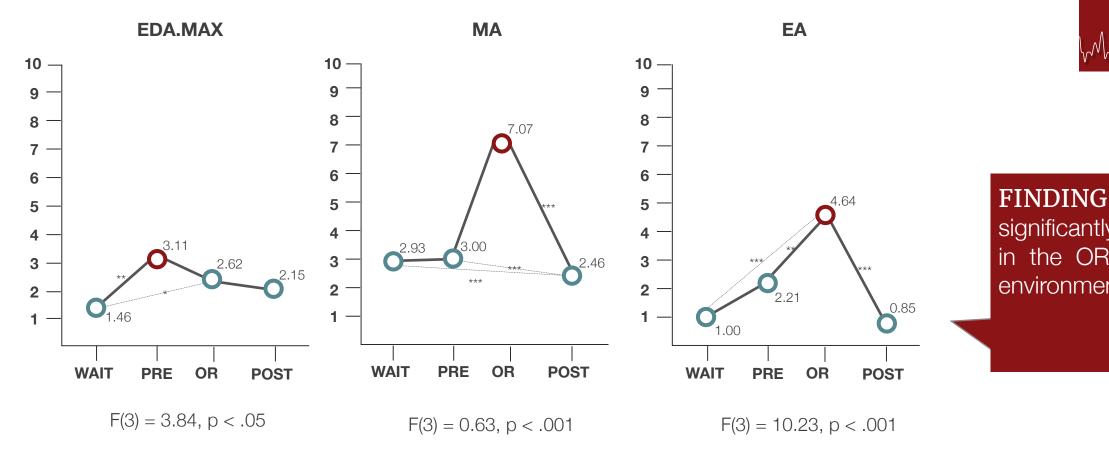
NUMBER OF DYADS	CHILD	PARENT
6	low	low
2	high	high
6	low	high

Combination of trait anxiety levels for child/parent dyads at Site 2

CATEGORY

6
7-8
9-10
11-12
low
high
low
high
yes
no
yes
no
Mother
Father
Other
1
2
≥ 3

Site 2 | Children



Note: *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001 Tests of within-subjects effects for children's mean physiological and psychological responses between discrete environments at Site 2 using one-way repeated measures analysis of variance (ANOVA) and pairwise comparisons **RQ1a:** For children, do physiological or psychological responses differ between discrete environments?



FINDING: Children exhibited significantly more MA and EA in the OR than in the other environmental conditions.

Site 2 | Children



ROOM	POSITIVE DISTRACTION	SOCIAL SUPPORT	SENSE OF CONTROL	CLINICAL SUPPORT	OTHER	TOTAL FEATURES
Waiting	+*	+***	+ ^N		+ ^N	+***
Preoperative	+**	+**		_***	+**	+ ^N
OR				_***	*	***
Postoperative	+ ^N	+**		_ N	+ ^N	+ ^N

Note: +: Positive effect; -: Negative effect; N-Not significant at 0.05; *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001 Net effect of selected design features on children's perceptions of discrete environments at Site 2 using one-sample z-test for proportions

FINDING: In the OR, children perceived design features related to clinical support as having a significantly negative effect.

RQ1c: What perception do children have of selected design features within each discrete environment?

Site 2 | Children

Bed provided a sense of comfort

Because you can lay down during the surgery. "

Parents connection of being next to mom or dad

Mom was there and made me feel comfortable, nothing in the room."

The bed is comfortable, and having dad in here next to me."

FINDING: Parents contributed greatly to reduced anxiety, more than the design features in the room. OR

Reducing Producing

64% selected *clinical support*

Boom Lights & Instrument Tray combination of everything

All of the cords and things, and the whole room. Just everything."

Because it is really crowded and makes me more anxious."



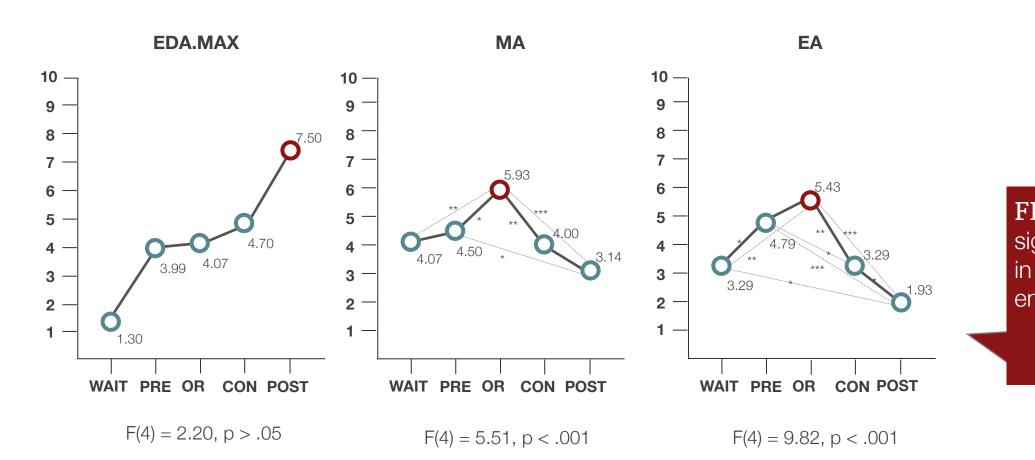
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RQ1e: In what way, do do children perceive design features as anxiety reducing or producing for each discrete environment?



clinical support features contributed to a

Note: *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001 Tests of within-subjects effects for parents' mean physiological and psychological responses between discrete environments at Site 2 using one-way repeated measures analysis of variance (ANOVA) and pairwise comparisons



Site 2 | Parents

RQ1b: For parents, do physiological or psychological differ between responses discrete environments?



FINDING: Parents exhibited significantly more EA and MA in the OR than in the other environmental conditions.

ROOM	POSITIVE DISTRACTION	SOCIAL SUPPORT	SENSE OF CONTROL	CLINICAL SUPPORT	OTHER	TOTAL FEATURES
Waiting	+ ^N	+ ^N	+ ^N		+ ^N	+ ^N
Preoperative	+ ^N	+*		_***	+*	_**
OR				_***	+ ^N	_**
Consultation	+**	+***	+ ^N	_*	_ N	+**
Postoperative	+ ^N	+ ^N		_***	+**	_ N

Note: +: Positive effect; -: Negative effect; N-Not significant at 0.05; *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001 Net effect of selected design features on parents' perceptions of discrete environments at Site 2 using one-sample z-test for proportions

RQ1d: What perception do parents have of selected design features within each discrete environment?



FINDING: Parents perceived design features related to clinical support as having a significantly negative effect in four of the five environmental

Site 2 | Parents

Care Team Members sense of comfort

- **f** The room was quite overwhelming and focusing on the bed and the staff was the only thing that offered comfort. The nurse was kind and introduced herself, which helped only slightly."
- Nothing much to comfort just the staff members to ease us."

Anesthesia Monitors provided a sense of comfort

Generation Comfort, safety and monitoring tools."

FINDING: Parents felt they could decompress after sending their child into surgery.

OR

71% selected *clinical support*



Because it's in the operating room. Even though I know my daughter is in great hands,



FINDING:

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RQ1f: In what way, do do parents perceive design features as anxiety reducing or producing for each discrete environment?



For some parents, clinical support contributed the sense that the team was prepared.

CROSS-CASE FINDINGS





Site 1 vs. Site 2 | Children

ROOM	RESPONSE	CHILD SITE 1 MEAN (SD)	CHILD SITE 2 MEAN (SD)	DF	F-RATIO	P-VALUE	EFFECT SIZE
W/W	EDA.ucl	0.36 (0.45)	0.55 (1.00)	1	1.1051	0.3016	
W/W	MA	4.00 (2.68)	2.93 (2.20	1	0.0111	0.9168	
W/W	EA	1.72 (1.57)	1.00 (1.62)	1	0.0884	0.7683	
IND/PRE	EDA.ucl	0.76 (1.172)	1.05 (1.70)	1	2.5816	0.1183	
IND/PRE	MA	3.76 (3.05)	3.00 (2.80)	1	1.3969	0.2462	
IND/PRE	EA	2.8 (2.36)	2.21 (2.78)	1	0.0119	0.914	
IND/OR	EDA.ucl	0.76 (1.17)	1.51 (1.75)	1	4.6736	0.0385*	1.0071
IND/OR	MA	3.76 (3.05)	7.07 (2.62)	1	18.1385	0.0002***	1.9841
IND/OR	EA	2.80 (2.36)	4.64 (3.39)	1	6.1957	0.0184*	1.1596
POST/POST	EDA.ucl	0.21 (0.12)	0.60 (0.70)	1	9.7353	0.0039**	1.4535
POST/POST	MA	2.68 (2.90)	2.46 (2.76)	1	0.4008	0.5315	
POST/POST	EA	1.72 (2.23)	0.85 (1.34)	1	0.2231	0.6401	

FINDING: Children's anxiety responses for all measures differed significantly across the induction and OR environments, as well as the postoperative environment for EDA.ucl.

Note: *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001

Effect of discrete environments on children's physiological and psychological responses across cases using simple regression model and effect size

RQ2a: For children, do physiological or psychological responses differ across discrete environments?



Site 1 vs. Site 2 | Parents

ROOM	RESPONSE	PARENT SITE 1 MEAN (SD)	PARENT SITE MEAN (SD)	2 DF	F-RATIO	P-VALUE
W/W	EDA.ucl	1.11 (1.53)	0.52 (0.57)	1	0.6064	0.4422
W/W	MA	4.08 (2.1)	4.07 (2.13)	1	0.4861	0.4909
W/W	EA	1.60 (2.10)	3.29 (1.64)	1	2.6915	0.111
IND/PRE	EDA.ucl	1.52 (1.80)	1.18 (1.58)	1	0.1516	0.6997
IND/PRE	MA	4.12 (2.74)	4.50 (2.28)	1	0.4091	0.5271
IND/PRE	EA	3.68 (2.78)	4.79 (2.49)	1	0.0978	0.7565
IND/OR	EDA.ucl	1.52 (1.80)	2.14 (1.83)	1	1.3844	0.2483
IND/OR	MA	4.12 (2.74)	5.93 (2.95)	1	0.7584	0.3905
IND/OR	EA	3.68 (2.78)	5.43 (3.18)	1	0.2098	0.6501
POST/POST	EDA.ucl	1.09 (1.01)	1.18 (1.01)	1	0.1520	0.6993
POST/POST	MA	4.56 (2.79)	4.00 (1.88)	1	1.3929	0.2469
POST/POST	EA	2.24 (2.31)	3.29 (1.82)	1	0.3574	0.5543
POST/POST	EDA.ucl	1.13 (1.54)	3.42 (6.88)	1	1.3752	0.2499
POST/POST	MA	2.04 (2.37)	3.14 (2.66)	1	0.6998	0.4092
POST/POST	EA	1.28 (1.37)	1.93 (2.23)	1	0.1869	0.6685

FINDING: Parents' did not responses significantly across any of the environmental conditions at Site and Site 2.

Note: *-significant at 0.05; **-significant at 0.01; ***-significant at 0.001

Effect of discrete environments on parents' physiological and psychological responses across cases using simple regression model and effect size

RQ3b: For parents, do physiological or psychological responses differ across discrete environments?





IMPLICATIONS



Implications



Integrating induction rooms into the ambulatory surgical environment should be considered to support reduced anxiety for children

2

A child's perspective of the healthcare experience may be underestimated or misrepresented if only proxy evaluations are used



Non-pharmacological stratedgy vs. pharmacological strategies



Potential implications for postoperative recovery



Counter balance between design features is especially salient for environments that require a considerable amount of clinical support



Child and parent percpetions of the functional and emotional affordances provided by design features differs









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Thank you!

