

Integrated Healthcare Hubs

Intelligence

systems design,
operations and software
development.



Buildings

architecture, interior design,
building engineering
(mechanical, structural,
electrical).



Infrastructure

planning, urban design,
landscape architecture,
transportation, and civil
engineering.





**Primary and
Community
Healthcare is to
many their
reference point to
the NHS.**

**STP process aims
to meet the health
and care needs of
our populations in
the most effective
way.....**

**Primary Care at
Home model is
being used in many
areas to deliver a
wider range of
services.**

SOCIAL DETERMINANTS OF HEALTH



Whitehead M, Dahlgren G. What can be done about inequalities in health? *The Lancet*. 1991;26(338)8774:1059–1063.

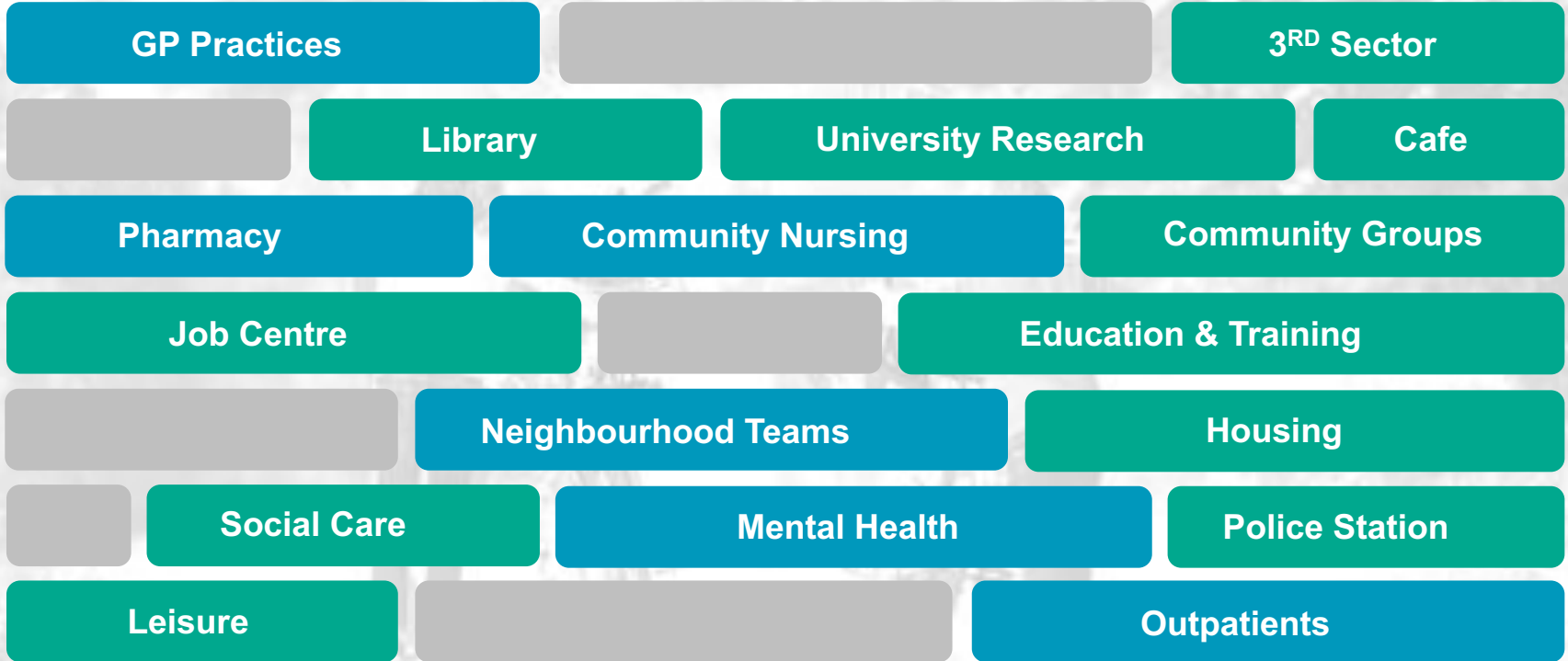


Integrated Health Hub Health and **Wellbeing Centre** Locality Hub

WELLBEING CENTRE PRIORITIES

- 1 Promoting prevention / self-care**
Encouraging healthy living, supporting people to stay well and take more control of their health and wellbeing.
- 2 Enhancing Primary Care**
Implement Primary Care at Home model including, support offers, cluster working, effective workforce development and information sharing.
- 3 Shift to out of hospital care**
Implement integrated discharge pathways and provide greater services within a community setting.
- 4 Achieve integration of services**
Develop placed based approaches and establish integration task and finish groups (important to implement at design stage not operational)

HEALTH AND WELLBEING





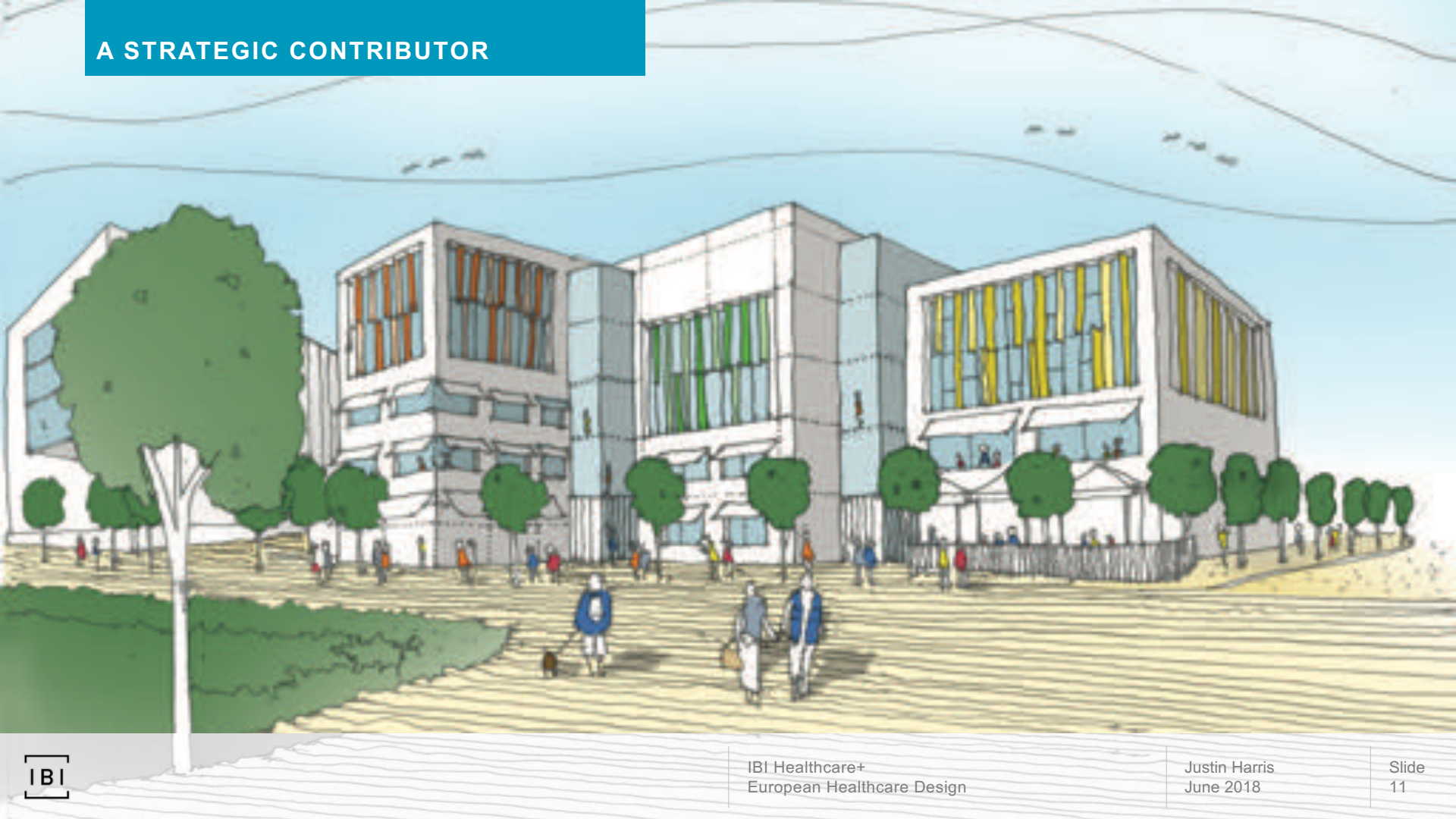
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43%

SUPPORTED BY A DEVOLVED REGION



A STRATEGIC CONTRIBUTOR



ONLY 3 CONSULTING ROOMS!



CURRENT LESSONS LEARNT

1	Integration is fundamental	Really encourage the early development of a Task and Finish group around integration, and at operational stage use an Integration Manager
2	Challenge space conventions	HBN11 indicates 16m ² for consulting rooms, but only 30-40% of GP engagements need to take place in a room with a couch. Create flexibility!
3	Challenge 'standards'	Apply infection control requirements where applicable – not universally as it isn't appropriate and leads simply to increased costs in CAPEX / OPEX .
4	Project Governance	Clear and robust project governance with strong leadership is required, especially with multi-party approval processes being required.
5	Funding	Various routes being explored, including Local Authority led developments with other parties being tenants.
6	Partner leases	An understanding of how partners can support the project and their lease / funding positions is vital information at the earliest of project stages.



Wearables / Phones. Immense data being collected and can support changes in behaviours.



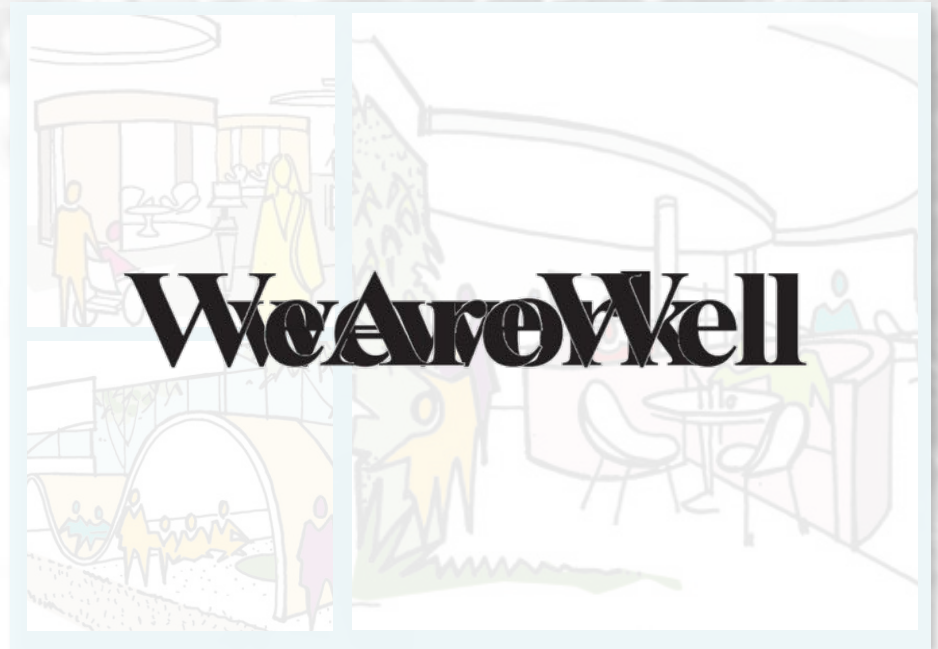
Apps. Linked to AI and supporting decision making, signposting of appropriate pathways.



Primary Care Bots: Improving the customer experience, through providing improved access.

A £3BN OPPORTUNITY EXISTS

- 1 Space as an experience
- 2 Consumer demands are rising
- 3 Minimise specialist spaces
- 4 Offer support services ?
- 5 Commercial flexibility
- 6 Technology will disrupt at pace



Thank you
