



## Using the Bus Pass as a Personal Data Store

Mobilising the Bus Pass Army To Build a Multi-Purpose Individualised Data-Base

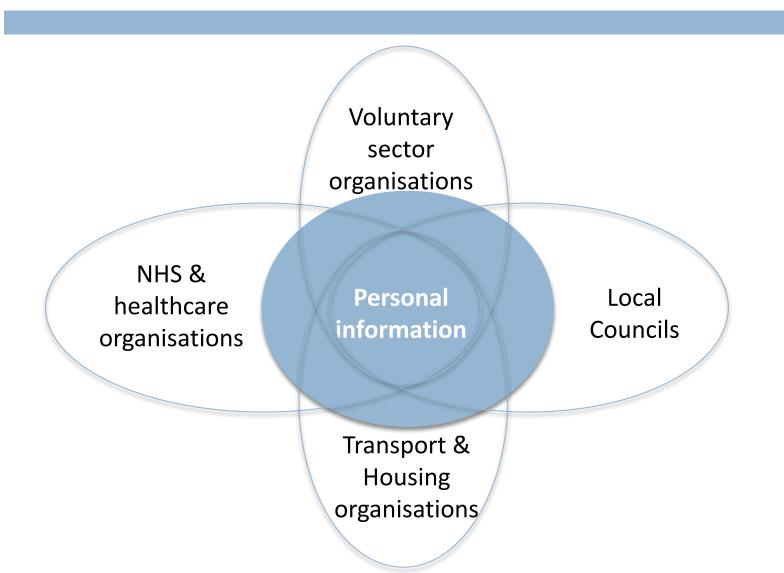
**Christopher Curry** 

**General Information Systems Ltd** 

Sylvia Wyatt

AgeUK Isle of Wight

## Data Sharing Between Organisations



- Retired and elderly are 20% of the population
  - Half of all medical and care costs
  - □ Social care no longer a family affair now a state-provided service
  - NHS is reactive not preventative
  - Costs in state sector are unsustainable
- The Bus Pass Army has:
  - Energy, experience, skills and compassion
  - Capacity to reduce burden on state services
  - A vested interest in improving quality of life
- We provide this resourceful group with a new raison-d'être





## We have many decades of experience

- And an abundance of useful skills
- We feel sidelined by the domination of youth
- And overlooked by the politicians
- We have no signicant role in the future
- We know more than the media
- We are the news
- And economically,
   we are the strongest group in society





#### I like my Bus Pass

- Perhaps not my picture on it
- I always carry it with me
- And I trust it





# Make your Bus Pass work for you

- Bus Pass Plus can store your medical data
- Bus Pass Plus can connect you to other Council facilities
- You can make your opinion known
- You can make a real difference
- You can use your time and skills to help others
- And you will earn rewards for helping





#### We will not be ignored

- We will set the agenda
- We will rebuild society
- We will correct the wrongs
- We will be heard and seen
- We are the Bus Pass Army



## What Evidence That It Really Works?

#### **Cambridge Care Card Trial 2014**

A limited scope test of technology, logistics and interest

- Results Very positive:
- Ample space on card for care & social data
- Enthusiastic response from users
- Popular contactless card technology
- Easy data collection

## What About Data Security & Privacy?

- All data 3DES encrypted
- Data stored under Midex Model
- Data used with owner's permission
- Much data is demographic
- Secure transfer to wrist tag
- Card Data may be locked or open



## On The Isle Of Wight...

## Isle of Wight As Test Bed





Age UK IoW local lead

Single integrated healthcare system

Island = 23 miles wide x 13 miles long accessible only by sea/air

Population of 142,000



Aging population; 26% 65+ (17% England) & 75+ 12% (8% England average)

£300m health & social care budget

2.5m visitors p.a.; 2 large music festivals

Higher than average long term unemployment 20% children live in poverty Low GCSE attainment (45%)

## Local Area Coordination





Darren Poolett 07854 489 643 darren.poplett@low.gov.uk Central Newport



Kate Concannon 07970 009 766 kate.concannon@law.gov.uk East Newport. Barton, Fairlee, Pan



Steve Johnson 07814 705 150 steven.johnson@iow.gov.uk Ryde.



Adam Tucker 07772 690 273 adam.tucker@iow.gov.uk Bouldnor, Freshwater, Middleton, Newbridge, Shatfleet, Thorley, Totland, Wellow, Yarmouth.



Toby Eaglen 07814 290 351 toby.eaglen@low.gov.uk Bembridge, Brading, Nettlestone, Seaview, St. Helens



Heidi Bierton 07807 159 651 heidl.bierton@iow.gov.uk Brighstone, Brook, Calbourne, arisbrooke, Chillerton, Gunville, Newtown, Parkhurst, Porchfield, Shorwell.



Sally Evans 07976 009 322 sally.evans@iow.gov.uk Adgestone, Alverstone, Knighton, Newchurch, Sandown, Winford, Yaverland.



Jenny Boulton 07583 039 215 jeanette.boulton@iow.gov.uk Bonchurch, Chale, Godshill Niton, Ventnor, Whitwell, Wroxall.



Rich Lloyd 07964 869 342 richard.lloyd@iow.gov.uk Apse Heath, Arreton, Branstone, Lake, Luccombe, Rookley, Shanklin,









Heather Rowell Local Area Coordination Programme Manager 01983 821 000 ext 6976 heather.rowell@iow.gov.uk

## Partners for Wight Card

- GIS/Bluefish:
- AgeUK loW
- MLAFL/NHS Isle of Wight
- Isle of Wight Council
- Bus company Southern Vectis (Go-Ahead Group)
- Wessex NIHR CLARHRC

### Blue Fish



- Builds self-awareness and reduces dependency
- Generates resources and enhances charities without encroachment
- Incentivises and builds the charity membership
- Creates a channel for marketing innovation
- Creates an outlet for latent ability and goodwill
- Stimulates an active consumer market
- Builds a burgeoning new Economic Sector

# How Does Bluefish Work With The Bus Pass?



- Bluefish is a Club
- Bus Passers have common interest (not young)
- Members get rewards
- Rewards stored on Card
- Card acts as secure identifier

# How Do We Enhance Lifestyle & Well-Being?

- Club creates interactivity like Facebook for elderly
- Talking shop for ailments/ medicines and LTCs
- Marketing medium for ALT
- Creativity outlet for skills in retirement
- Reduces isolation
- Enriches social services
- Speeds hospital exits and reduces re-admissions

### Next - A Modest Trial

#### The Bus Pass AS A:

- □ Portable medical record it can be done
- □ Social environment record it is acceptable
- Lifestyle monitor pre-emptive intervention
- Badge of respectability and achievement
- Symbol of community spirit
- Resource store for community incentive
- Flagship for national adoption

