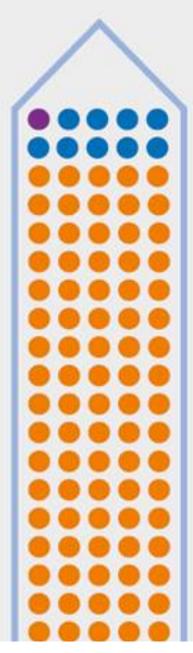




ART BREATHES SOUL INTO A HOSPITAL BUILDING:

CELEBRATING CREATIVITY AND WELLBEING AT SOUTHMEAD HOSPITAL BRISTOL



1%Energy costs

• 9 % Rental costs

90%
 Staff costs in salaries and benefits

80% of the cost of operating a building lies in staff costs, so it makes sense to pay as much attention to supporting the process of change and to developing a culture of care, as it does to creating the best possible environment for care.









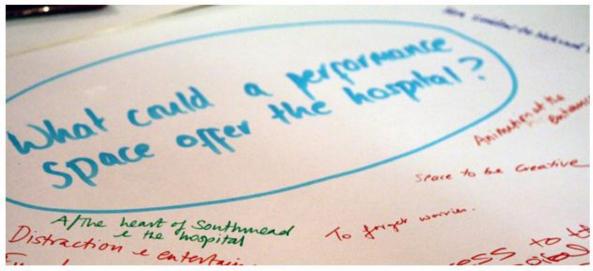


























































"Just wanted to say that I love the Knitted Bus Stop.... It was a real topic of conversation amongst the staff coming off night duty this morning, a great splash of colour.

I came into the building with a big smile on my face."



"The words of wisdom machine is brilliant - dispensing some much needed comforting words when required. Please keep it up - makes the hospital a much nicer environment"













"It was lovely to be adopted by the knitting group especially as hospital can feel alienating. Art in hospitals is so important in this respect. I consider myself to have had fate smiling on me, as chatting and knitting made me feel less anxious to the extent that I managed a full 30mins deep in the scanner which as a claustrophobe I didn't think I could cope with.

I would never have imagined myself to be knitting in hospital! It was heart-warming to find a creative corner in that vast building. Going from a vast public space to the tiny act of knitting and talking to a nice welcoming group of strangers changed my feeling about the whole hospital.

Many thanks"











## RECOMMENDATIONS

- Think creatively when planning how to manage change and transition.
- Recognise what staff are going through and plan small, symbolic acts of kindness that let them know they are valued and cared for.
- Create space for people to express what they are feeling.
- Remember that 80% of the cost of a building lies in its staff, so it makes sense when planning a new hospital to pay as much attention to supporting the process of change and to developing a culture of care, as it does to creating the best possible *environment* for care.



## FOR FURTHER INFORMATION

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